

RICHARD MARKS

TEST MANAGER

Career summary

A forward thinking, capable and committed test manager with a proven ability to meet agreed deadlines, co-ordinate work and work to defined testing methodologies within a structured environment. Focused on any task at hand and able to utilize existing test knowledge and experiences to come up with practical solutions and alternatives to testing processes. Having first class executive leadership, negotiating and communicating skills and capable of providing authoritative guidance and advice to both in house and third party test teams.

Work experience

IT Support Company

TEST MANAGER June 2008 – Present

Responsible for the test management of projects throughout a projects life cycle. Also involved in creating structured processes to manage defects right through to resolution.

- Developing and maintaining test methodology.
- Defining test strategies for projects.
- Coordinating the work of test teams and monitoring their performance.
- Following up any outstanding open test risks / issues.
- Managing the gathering of results.
- Compiling test metrics for management.
- Reporting to senior managers on progress and issues.
- Identify test approaches that optimise the delivery schedule.
- Planning and estimating.
- Arranging team meetings and workshops.
- Advising clients on Testing best practice.

Software Development Company

TEST ANALYST July 2006 – May 2008

Academic qualifications

Nuneaton University 2003 – 2006

BSc Computer Science

Nuneaton College 2001 – 2003

A levels Maths (A)
 English (B)
 Geography (A)
 Physics (D)
 Accounting (B)

Key skills

AREAS OF EXPERTISE

- Agile methods
- Defect tracking
- Test methodology
- Systems testing
- UAT testing
- Data warehousing
- IBM mainframes
- VisionPLUS

PROFESSIONAL ABILITIES

- Experience across multiple types of testing i.e. user acceptance, system integration.
- Experience of working on Business, Technical and Functional Requirements.
- Knowledge of MS Office tools including MS project, PowerPoint and Visio.
- Able to take preventative action when any risks become unacceptable.
- Understanding of different test approaches and techniques.
- ISEB / ISTQB accredited.
- Actively maintain awareness and understanding of current developments and best practice in testing.
- Knowledge of execution, scripting and planning.
- Making sure that all testing plans comply with company guidelines, standards and regulations.

MANAGERIAL ABILITIES

- Managing test teams.
- Strong influencing and Communication skills.
- Having a flexible attitude and positive approach.
- Ability to lead offshore testing teams.
- Experience of client facing roles.
- Constantly maintaining high levels of accuracy.
- Ability to quickly learn applications with minimal documentation
- An understanding & appreciation of the full development life cycle & how testing relates to it.
- Can translate business processes into clear and comprehensive test scenarios.
- Training new test team members.

REFERENCES

Available on request.

CONTACT DETAILS

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